

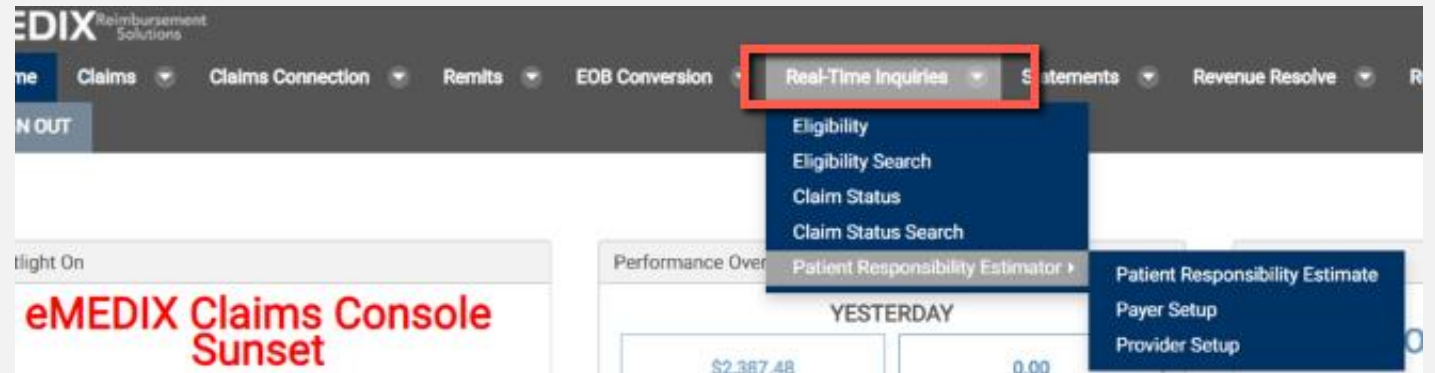


PATIENT RESPONSIBILITY ESTIMATOR

eMEDIX Online

Accessing Patient Responsibility Estimator

- Click on Real-Time Inquiries tab in the eMEDIX Toolbar
- Select: Patient Responsibility Estimator
 - Note you must have subscribed and have privilege of Pre-Confirm User to access
 - Screens Available:
 - Patient Responsibility Estimate
 - Payer Setup
 - Provider Setup



PAYER SETUP

Payer Setup

The Patient Responsibility Estimator Payer Setup screen allows the provider to validate the data eMEDIX is using for estimation. To ensure estimates are as accurate as possible, changes can be made to the payer payment records in this screen.

- **The data returned comes from actual payments.** Users are able to:
 - Delete any records that are not needed.
 - Change/update any records that are incorrect.
 - Add missing records.

Payer Setup

To view or edit a payer record:

- Select Payer Setup from the Patient Responsibility Estimator drop-down menu under Real-Time Inquiries.
- The Payer Setup search screen displays. The user can search for a payer by Payer Name, Payer Code, Tax ID, State, and/or Procedure Code. Enter desired search criteria and click Search.
- The search results display in the grid. Multiple records may be returned.

Search PRE-Confirm Payer Setups

Payer Name

Payer Code

State

Copy Excel PDF CSV Print Show 50 entries Search: Previous 1 Next

Showing 1 to 4 of 4 entries

Payer Name	Payer Code	Tax ID	Procedure Code	Mod 1	Mod 2	Mod 3	Mod 4	Units	Charge	Allowed Amount	User	Edit
CIGNA	62308	551234567	99232	25				1	\$175.00	\$145.00	hv2admin1	
CIGNA	62308	551234567	15781					1	\$695.00	\$512.00	hv2admin1	
CIGNA	62308	551234567	64400					1	\$5,000.00	\$3,250.00	hv2admin1	
CIGNA	62308	551234567	99213					1	\$150.00	\$110.00	hv2admin1	

Showing 1 to 4 of 4 entries Previous 1 Next

Add Payer Setup

Payer Setup

Click the pencil icon to view/edit the Payer Setup Details.
Make changes as needed to the record and click Save.
Click Delete to delete records not needed for calculation.

Payer Setup Details			
Payer Name	<input type="text" value="CIGNA"/>	Tax ID	<input type="text" value="551234567"/>
Payer Code	<input type="text" value="62308"/>		
Payer Address			
Address Line 1	<input type="text"/>	Address Line 2	<input type="text"/>
City	<input type="text"/>	State	<input type="text" value="11111"/>
		<input type="text"/>	Zip
Procedure Details			
Procedure Code	<input type="text" value="99232"/>	Allowed Amount	<input type="text" value="145.00"/>
Charge	<input type="text" value="175.00"/>		
Modifier 1	<input type="text" value="25"/>	Modifier 2	<input type="text"/>
		Modifier 3	<input type="text"/>
Units	<input type="text" value="1"/>	Modifier 4	<input type="text"/>
		Description	<input type="text" value="SUBSEQUENT HOSPITAL CARE"/>



Payer Setup

Payer Setup Details			
Payer Name	<input type="text"/>		
Payer Code	<input type="text"/>	Tax ID	<input type="text"/>
Payer Address			
Address Line 1	<input type="text"/>	Address Line 2	<input type="text"/>
City	<input type="text"/>	State	<input type="text"/>
			Zip
			<input type="text"/>

Click **Add Payer Setup** on the search screen to add a new payer record.

- A blank Payer Setup Details screen displays.
- User must enter Payer Name, Procedure Code, Charge, and Allowed Amount.
- Combinations of Payer Name, Payer Code, Procedure Codes, Modifiers, Unit, Charges, and Payment are unique.

Payer Setup

Entering a valid Procedure Code automatically populates the procedure description in the Description field. This field is not editable and limited to 50 characters. Enter the procedure code and tab to the next field to view the description.

Procedure Details			
Procedure Code	<input type="text" value="15781"/>		
Charge	<input type="text"/>	Allowed Amount	<input type="text"/>
Modifier 1	<input type="text"/>	Modifier 2	<input type="text"/>
		Modifier 3	<input type="text"/>
Units	<input type="text"/>	Modifier 4	<input type="text"/>
Description	<input type="text" value="ABRASION TREATMENT OF SKIN"/>		



PROVIDER SETUP

Provider Setup

- The Patient Responsibility Estimator Provider Setup screen allows the provider to select benefit service types to enhance their patient responsibility estimate. Information added here displays on the Patient Responsibility Estimate.

Dr. Adams 456 ANY BLVD SUITE 100 COLUMBIA, SC 29201-4560 (803) 555-1212 dradams@doctorsoffice.com	Estimate Date: 05/13/2021 Date of Service: 04/01/2021-04/02/2021 Eligibility Date: 01/01/2021
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PATIENT RESPONSIBILITY ESTIMATE

Provider Setup

Physicians Section

- Enter physician information for all available physicians
- Users can select physicians from this list to display on the Patient Responsibility Estimate.

Provider

Provider Name

Address Line 1

City

Phone

Address Line 2

State

Zip Code

Physicians

Showing 0 to 0 of 0 entries

Name	Address Line 1	Address Line 2	City	State	Zip Code	Telephone	
No data available in table							

Showing 0 to 0 of 0 entries

Add Physician

Provider Setup

Disclaimer Section

- Enter the desired patient message and click Save,
 - click Use Default to use the generic eMEDIX message
 - Based on your coverage and our contract with your insurance company we have estimated your financial responsibility. This amount is not the final bill, which may be more or less, depending on the final determination. This estimate is given to you as a courtesy to allow for planning your payment.
-

Disclaimer	
Patient Message	<p>Based on your coverage and our contract with your insurance company we have estimated your financial responsibility. This amount is not the final bill, which may be more or less, depending on the final determination. This estimate is given to you as a courtesy to allow for planning your payment.</p>
	<input type="button" value="Use Default"/>

Provider Setup

Logo Section

- Drag and drop a logo here to upload a logo to be used on the Patient Responsibility Estimate.
- Any currently saved logo file name displays in the Currently Saved Logo field in this section.
- Click Clear Logo File to delete a saved logo.
-

Logo

Click to select or drag and drop a logo file here for upload.

Currently Saved Logo

[Clear Logo File](#)

Provider Setup

Provider Payment Portal URL Section

- Enter the URL for a provider payment portal, if applicable.

Provider Payment Portal URL

Website URL

Save

CREATING A PATIENT RESPONSIBILITY ESTIMATE CHECK

Patient Responsibility Estimator

The Estimates screen includes the following:

- Grid columns include Patient Name, Date, Payer Name, Eligibility Status, and an icon for the Estimate PDF.
- The Estimate icon allows the user to open a PDF of the patient responsibility estimate. The PDF is editable, allowing the user to adjust values if needed.
- The grid displays the last 50 estimates by default, with the most recent estimate at the top of the list. A user may search for additional estimates by using the search option fields.
- The status options are Eligible, Not Eligible, and Incomplete Response.
- The estimate date is the date of inquiry.
- Existing estimates may not be edited. A user must run another estimate but can edit the estimate prior to completing.

EMEDIX ONLINE

New Estimate

Within eMEDIX Online, select The Real-Time Estimate tab.

- Select patient Responsibility Estimate from the drop-down menu
- Choose Patient Responsibility Estimator
- From the window displayed, click on New Estimate

The screenshot shows the 'Patient Responsibility Estimator - Estimates' interface. At the top right, there is a dropdown menu showing 'CGF-The Physical Medicine and ...'. Below this is a search bar titled 'Search Patient Responsibility Estimates'. The search bar contains four input fields: 'Patient First Name', 'Patient Last Name', 'Start Date', and 'End Date'. At the bottom right of the search bar, there are two buttons: 'New Estimate' (highlighted with a red box) and 'Search'.

New Estimate

Select the payer for eligibility inquiry from the Payer drop-down menu.

- Enter the patient information for payer eligibility.
- Select the Benefit Service Type from the drop-down menu.
- After completing all required fields, click on **Search**

Payer, Member ID, Patient First and Last Name, Gender, and DOB are required fields.

- NOTE: Users may click Skip to move to the next screen without entering inquiry information. Patient First and Last Name are still required fields. The eligibility fields can be manually entered on the next screen.

Patient Eligibility Inquiry

Payer	<input type="text"/>	Member ID	<input type="text"/>	Relation to Subscriber	<input type="text" value="Self"/>
Patient First Name	<input type="text"/>	Patient Last Name	<input type="text"/>	Patient DOB	<input type="text" value="mm/dd/yyyy"/>
Benefit Service Type	<input type="text"/>	From DOS	<input type="text" value="mm/dd/yyyy"/>	Patient Gender	<input type="text"/>
Patient Address Line 1	<input type="text"/>		To DOS	<input type="text" value="mm/dd/yyyy"/>	
Patient City	<input type="text"/>		Patient Address Line 2	<input type="text"/>	
Patient Phone	<input type="text" value="(999)999-9999"/>	Patient State	<input type="text"/>	Patient Zip	<input type="text" value="99999-9999"/>

New Estimate

lick Once you click on Search, a message displays stating the system is retrieving the eligibility information.

- If the inquiry did not complete properly, a message displays stating no response is available at this time.
- If the inquiry did complete, the Eligibility information screen displays.
 - If the patient is eligible, the Eligibility Status displays in blue.
 - If the patient is ineligible, invalid, or incomplete, the status displays in red.

The Eligibility Response Details section lists the response details for the inquiry.

Eligibility Status			
Status:	Eligible - Active Coverage		
Eligibility Response Details			
Patient Name:	CARTER RAXTER	Patient is:	Subscriber
Patient Address:	542 SUMTER STREET CAMDEN SC 29547		
Health Plan:	SC BCBS DIRECT	Provider:	Regional Hosp
Service Type:	Hospital - Outpatient	Date of Service:	02/18/2018-02/18/2018

New Estimate

For Eligible patients, the Eligibility Coverage Details section lists all available coverage details for the inquiry, such as copayment, coinsurance, deductibles, and out-of-pocket benefit information.

- This section allows the user to select appropriate copay and coinsurance values to apply.
- Deductibles and Out-of-Pocket information is split by Individual (IND) and Family (FAM) benefits and includes a radio button on rows that list the Remaining values.
- Other rows are informational, and display N/A in the Select column.
- Radio buttons are available on all rows for copayments and coinsurance. Select the radio button for the desired coverage in each section.

lick Next to view the Payer and Procedure Selection screen

Selected Coverages

Remaining Ind Deductible	<input type="text" value="200.00"/>	Remaining Family Deductible	<input type="text" value="200.00"/>
Remaining Ind OOP	<input type="text" value="700.00"/>	Remaining Family OOP	<input type="text" value="1146.95"/>
Copayment	<input type="text" value="25.00"/>	Coinsurance(%)	<input type="text" value="10"/>
<input checked="" type="checkbox"/> Apply Deductibles to Out-of-Pocket Max		<input checked="" type="checkbox"/> Apply Copayment to Out-of-Pocket Max	

Next

New Estimate

- **Eligibility Benefits Section**
- If the user completed the initial screen, that payer's information is used for the estimate.
 - If there is more than one matched, a selection box displays to the right of the section, allowing the user to select a different payer.
- If the user skipped the details on the initial screen, select a Payer from the drop-down menu for the estimation.
 - Complete remaining details

T

Physician Selection section allows the user to select the physician information to display on the estimate. Physicians entered in the Provider Setup screen display in the drop-down menu.

Select a physician and their information populates on the screen next to the menu.

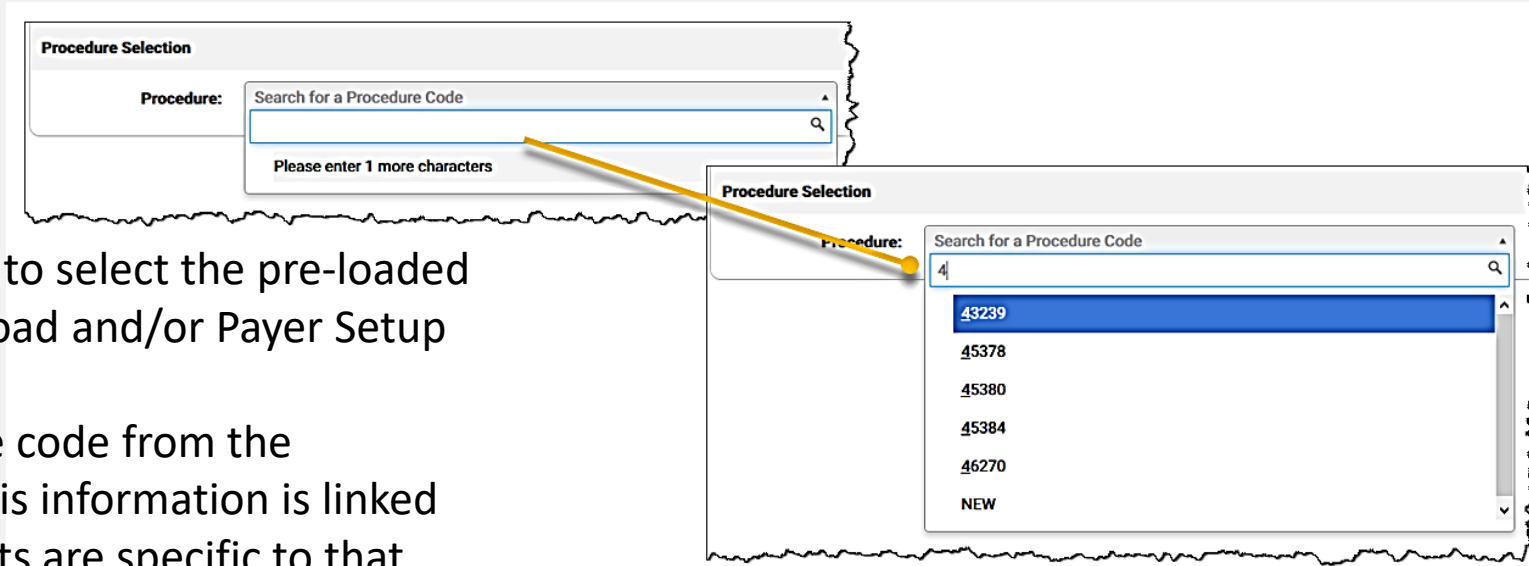
Physician Selection

Physician	DR ADAMS - 456 ANY BLVD	DR ADAMS 456 ANY BLVD SUITE A CAMDEN, SC 29021 (803)555-3434
	DR BOWMAN - 123 MAIN STREET	
	DR ADAMS - 456 ANY BLVD	

New Estimate

Procedure Selection section: allows the user to select the pre-loaded procedure details from their remittance backload and/or Payer Setup screen.

- Users may search for a procedure code from the Procedure drop-down menu. This information is linked to the selected payer and amounts are specific to that payer.
- Click the drop-down arrow to enter the desired procedure code.
- Enter one (1) or more characters to list the available procedures code for the selected payer. If the code is set up for the payer, the user can select it and it displays in a table along with the possible values.
- If the procedure code is not listed, click New to add a blank line after the Matched Procedures grid with the value entered as the Procedure.

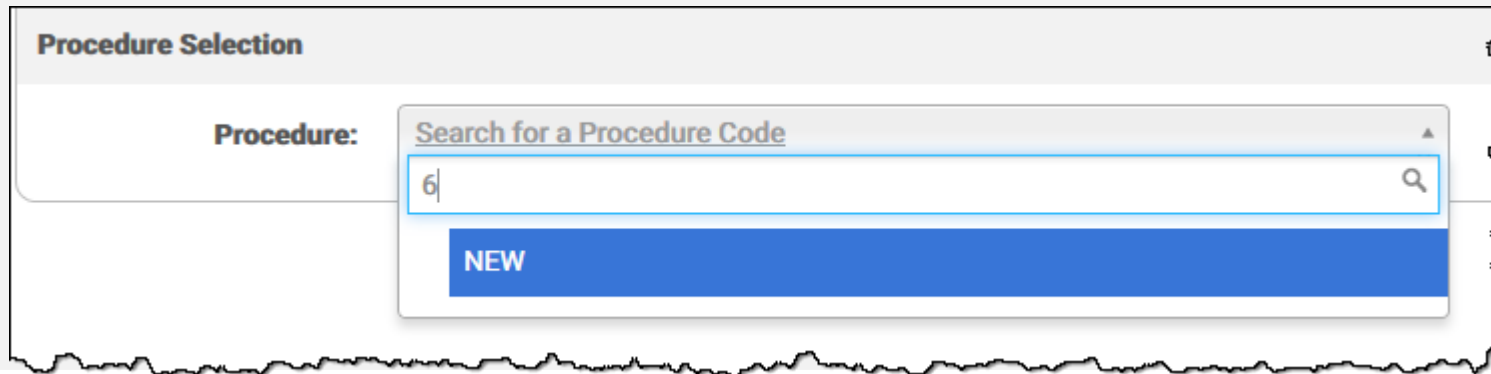


New Estimate

Procedure Selection section Contused:

Once selected, the matching procedure code information populates in the Matched Procedures grid. Any information associated with the selected procedure code displays.

- Click the procedure code from the grid and a row is created below the grid. This includes Procedure Code, Amount Charged, Allowed Amount, Modifiers, and Units.
- • Users may continue to add all needed procedure codes.
- • Each time a row is selected, it is added to the estimate and displays above the Description.
- Once completed, all procedure code information is used for the estimation.
- The user can manually adjust all values on the Procedure lines.
- Only Procedure, Charged, and Allowed Amounts are required. Click the red X to delete a row.



The screenshot shows a web interface titled "Procedure Selection". It features a "Procedure:" label followed by a search input field. The search field contains the text "6" and has a magnifying glass icon on the right. Below the search field is a blue button labeled "NEW". The entire interface is enclosed in a white box with a decorative, torn-edge border.

New Estimate

Procedure Selection section Contused:

The Description field is used to provide the patient with a friendly description of what the estimate is covering.

This field includes a friendly description followed by a blank line and then the list of procedure codes and descriptions.

Up to nine (9) procedure codes may be included in the Description field, depending on the length of the print friendly description.


This description displays on the Estimate PDF provided to the patient at the end of the process.

	71045	306.00	139.99			
	Description: Enter information here regarding the procedures, which will display in the Procedures field on the Patient Responsibility Estimate.					

New Estimate

After all fields have been completed appropriately, click Estimate to generate the Estimate PDF. The Patient Responsibility Estimate screen displays, and the PDF is available in the table.

Procedure	Description	Charged	Allowed	Mod 1	Mod 2	Mod 3	Mod 4	Units
71045	Radiologic examination, chest, single view	\$306.00	\$139.99					

 [Estimate](#)


Click the note icon to view the PDF.

Copy Excel CSV PDF Print Show 50 entries Search: Previous 1 Next

Showing 1 to 3 of 3 entries

Patient Name	PRE-Confirm Date	Payer Name	Eligibility Status
CARTER RAXTER	12/10/2020 10:32:25 AM	SC BCBS DIRECT	ELIGIBLE
John Jones	07/23/2020 01:44:54 PM	BLUE CROSS AND BLUE SHIELD OF SOUTH	INVALID
RAYHN BROWN	05/20/2019 02:57:56 PM	SC Medicaid Direct	INCOMPLETE

Showing 1 to 3 of 3 entries Previous 1 Next



PATIENT RESPONSIBILITY ESTIMATE

Patient Information

Member ID	
Patient Name	amanda doe
Patient Plan	CIGNA HEALTH AND LIFE INSURANCE COMPANY
Patient Phone Number	
Patient Address	

Estimate Details

28285 - REPAIR OF HAMMERTOE

Estimated Amount	\$3,000.00
Copayment Amount	\$50.00
Coinsurance Amount	\$1,950.00
Deductible Amount	\$0.00

Patient Discount	\$2,000.00
Total Estimated Patient Responsibility	\$2,000.00

Visit our website to pay online: <https://payment.demophysiciansgroup.com>

Based on your coverage and our contract with your insurance company we have estimated your financial responsibility. This amount is not the final bill, which may be more or less, depending on the final determination. This estimate is given to you as a courtesy to allow for planning your payment.

Signature: _____ Date: _____

APRIMA



Estimated for the Version 19.3 release

ESTIMATES

Searching for Estimates

Under Real-Time Inquiries. Tab elect Patient Responsibility Estimates from the Patient Responsibility Estimator drop-down menu


- The Patient Responsibility Estimates search screen displays.
 - The user can search for a patient by First Name, Last Name, and/or Date Range.
 - Enter desired search criteria and click Search.
- The search results display in the grid. The last 50 patient responsibility estimates are returned in the grid.
 - Click the Note icon to view or download the estimate as a PDF.

Search Patient Responsibility Estimates

Patient First Name Patient Last Name Start Date End Date

Show entries Search: Previous Next

Showing 1 to 50 of 227 entries

Patient Name	Estimate Date	Payer Name	Eligibility Status	Username	View
JOHN SMITH	06/16/2023 04:56:57 PM	AARP	NOT_ELIGIBLE	bgilmore	
GEORGE WHITE	06/01/2023 12:36:17 PM	AETNA -AETNA HEALTH AND LIFE INSURANCE COMPANY	NOT_ELIGIBLE	jmcauliffe	
MARY LONG	06/01/2023 12:29:28 PM	AETNA -AETNA HEALTH AND LIFE INSURANCE COMPANY	NOT_ELIGIBLE	jmcauliffe	



Revenue Resolve

 Include all words in search

29 result(s) found for 'Revenue Resolve'

Revenue Resolve Reports

users to run reports for **revenue Resolve**. Users must have the appropriate role/permissions to view and

Revenue Resolve / Revenue Resolve Reports

Workspace

click Workspace from the **revenue Resolve** drop-down menu. When accessing the Workspace from the menu options,

Revenue Resolve / Workspace



Reimbursement Solutions

Welcome to eMEDIX Online Help. If this is your first time using the eMEDIX Online help system, take a few moments to familiarize yourself with the layout and conventions.

[Using the Help System](#)

If you are new to the application or unfamiliar with the setup process, you may want to review the operational basics before proceeding.

[Getting Started](#)

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For additional information reference the Help guide within eMEDIX Online
Click on Administration tab and select HELP.