

eMEDIX Eligibility Verification and Payer ID If you are having issues running eMEDIX Eligibility, follow the below steps to troubleshoot and resolve issues. Verify eMEDIX Eligibility Clearinghouse is Active Go to List Editor • Open the Billing folder • Select Clearinghouse • Check the Inactive box on the bottom left • Click on Search . Cist Editor - Clearinghouse Billing File ^ ccount Type ID Q 0 Name Notes 0 Admission Source Availy Admission Type eMEDIX <u>eMEDIX</u> Amount Allowed Schedule eMEDIX e eMEDIXeLIGIBILITY Batch Case Authorization Code Set eMEDIX F eMEDIX FQHC This one is used for the C Claim Format Payerpath Claim Format Value Types PerSe Claim Header Note Code Claim Scrub Profile Practice Insight test Claim Status Payer PI-I Practice Insight This one is used for the C - Clearinghouse Practice Insight - 5010 Claims Collection Globa Practice Insight Eligibility demo_dev / demo123! (r Collection Status Collection Status Level RelayHealth Condition Code RelayHealth Eligibility Contract Type Code Thin Delay Reason Demographics Clearinghouse Electronic Payer Eligibility AAA Error Code Eligibility Follow-up Action Code **Eligibility Fund** Eligibility Service Type **Eigibility Status** Emergency Indicator Enrollment Clearinghouse EPSDT Referral Condition Indicator Fee Schedule **Financial** Center Fund Type Occurrence Code Paperwork Report Transmission Code ID Paperwork Type Patient Status (UB Superbill) Name Payer Credit Refund Status Provider Care Type Include inactive items Region > Search Clear Modify Delete



2	 If <i>eMEDIX Eligibility</i> is showing in italics in the displaced list, you must deactivate the Practice Insight Eligibility clearinghouse first. If eMEDIX Eligibility is not in italics proceed to step 3. Select Practice Insight Eligibility from the list. A Clearinghouse window will open Remove the check in the box in front of Active Click OK (bottom right) to save 		
		Modify Clearinghouse	
		ID	
		Name	Practice Insight Bigibility
		Organization	Practice Insight
		Receiver ID	Practice Insight
		Notes	demo_dev / demo 123! (new password: demo_dev / 123demo)
		Inactive User Define	ned 🗹 Bigibility
		Electronic Submitter ID cp9	90PI - Submitter ID Q Set Default Bigblity Service Types
3	 Select <u>eMEDIX Eligibility</u> from he displayed list Click on Modify A Clearinghouse window will open Verify the "Inactive" box is not checked. If checked, remove the checkmark and click OK (bottom right) 		
		Modify Clearinghouse	×
		ID	eMEDIX eLIGIBILITY
		Name	eMEDIX eLIGIBILITY
		Receiver ID	323
		Notes	
		Inactiv User Defined Billing Info Bectronic Submitter ID Practice	Eligibility Insight SubmitterID Q Set Default Eligibility Service Types



Modify eMEDIX Eligibility Payer IDs 4 If you are having issues with a specific payer, you should verify the Eligibility payer ID attached to the payer is correct. Go to List Editor ٠ Open the Demographics folder ٠ Select Insurance Payer • E-CHC ^ . Clinical Demographics Amendment Source CDS Rules Decline Reasons - Corporation - Coverage Type - Dominant Hand Employer Employment Status Ethnicity Gender Gender Identity Industry - Insurance Contact non No --- Insurance Payer Insurance Plan Internal Corporation Laboratory Bill Code Language Marital Status Medical Services Provider Medical Services Type Occupation Patient Condition



5	On the Insurance Payer window:			
	In the Name field enter the name of the payer and click on Search			
	In the Name neither the name of the payer and chick on Search			
	Select the payer and click the Modify button.			
	The Modify Insurance Payer window appears			
	Name Ø Address Ø City Ø ID Ø State Ø Zp			
	Aetna Po Box 2005 Philadelphia TX 75210			
	Name Autoa			
	Address			
	Search Gear New Modfy Delete			
6	On the Insurance Payer window:			
	• Click on the Settings tab			
	• Set the Clearinghouse as eMEDIX			
	• Use the Search icon to search and select eMEDIX Eligibility			
	Click the search icon next to the Fligibility Paver			
	• Search for and select the appropriate paver			
	• If you are unsure of the correct Payer, go to https://online.emedixus.com/payer-list			
	 Click OK to save 			
	Contag Into Settings Labs/Providers Procedure Mapping Payer ID Override d - Account Type Commercial Insurance Q			
	Use Provider's Fee List O Fee List			
	Amount Alowed List Aetna Q			
	Reinbursement Rule Aetna Q			
	ERA Payer ID AETNA/Aetna			
	Autownteed Ad Type			
	Network 🖂 No Network			
	PORS Insurance Carrier			
	Bigbilty Clearinghouse eMEDIX eLIGIBILITY Q Bigbilty Payer Aetna Q			
	Bigbility Format Q			