

Lytec Mobile 3.2

Release Notes



March 2020

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Lytec®

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Chapter 1 - Enhancements

This chapter presents installation and configuration of a high-level description of the following enhancements to the Lytec[®] Mobile 3.2 application, as well as a high-level description of the enhancements for 3.2.

Supported devices

This feature is for Lytec 2018 and newer.

Android

The following Android devices are supported:

- Android Tablet with Display dimensions of 9.5 inches or greater
- minimum of 1280 x 800 resolution

The following operating systems are supported:

7.x and newer

Apple

iPad

The Patient Intake feature is supported on iPad's with display dimensions of 9.5 inches or greater. Android Tablet's with Display dimensions of 10 inches or greater.

- iOS 12 and newer

iPhone

- iOS12 and newer

Firewall Considerations

For mobile 3.x apps, the Lytec server and the mobile devices must be able to connect outbound to mslconnect.emds.com (23.99.212.20) on TCP port 443 (HTTPS). No inbound connections are made to the Lytec server.

You can test connectivity by entering the following URL in a web browser running on your server:
<https://mslconnect.emds.com/connectiontest>

If you see a message "You have successfully connected to MSLConnect," then your server meets the connectivity requirements for the mobile app.

Other Considerations

- You may wish to turn OFF auto-correct spelling if it is on your device. This will prevent unwanted changes as names and other words are entered.

- You may wish to turn OFF Smart Punctuation if it is on your device. This will prevent periods and other punctuation from automatically being applied to data entry.
- You may also wish to turn ON "Guided Access" in the iPad settings to keep the iPad in a single app. You can then triple-click the Home button to lock-in the app you wish to use so patients cannot roam around your device.
- You should require a password to operate your iPad or iPhone and turn-on "Find my iPad" or "Find my iPhone".
- Lytec Mobile does not support split screen.

Installation and configuration

The mobile service for 3.2 requires .NET 4.5.2 or newer. If it is not already installed on your server, it will be installed with 3.2.

1. Start Lytec or on your desktop and open your practice.
2. Set up users and user security for each user.
3. On the Admin menu, click Interface Configuration > Mobile Configuration. The Mobile Configuration screen appears.
4. Click the **Enable** button.
5. Take note of the values for API Key and API Code.
6. With your mobile device, launch the Google Play or App Store.
7. Search for Lytec.
8. Download and install the application.
9. On the mobile device desktop, tap the mobile application. The application starts.
10. Enter the API Key and API Code that you noted.
11. Tap Save. The application will connect to your practice data.
12. Log in to your practice using your User ID and Password.

If you do not have a mobile PIN entered in Lytec core, you will be prompted to enter a mobile PIN.

Patient Card

Note: Screen captures may appear differently depending on your mobile device (iPad, iPhone, or Android). Screen captures in this document show either iPad or iPhone.

Updated Name display

The patient's middle initial is now visible on the patient card.

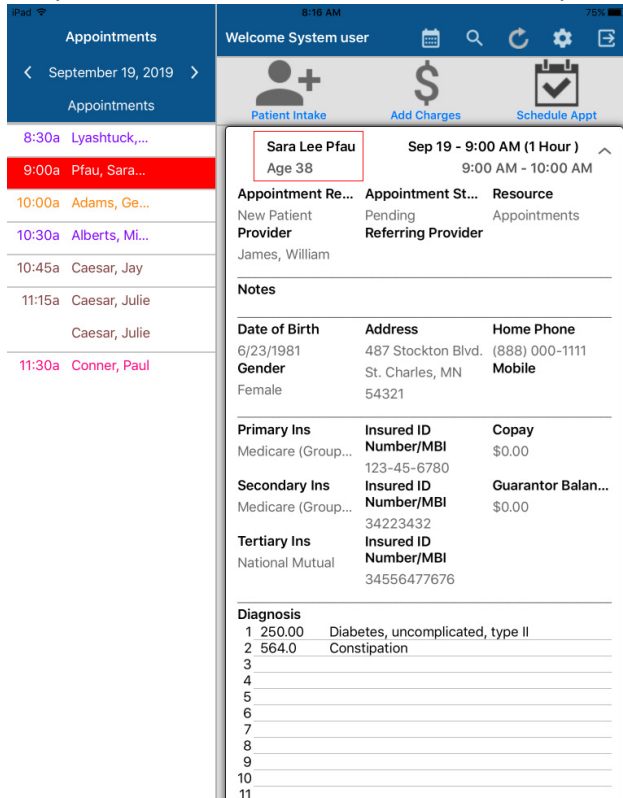


Figure 1. Patient card screen

In addition, the patient's middle initial appears on the following screens:

- Charges
- Patient search results
- New Appointment

Figure 2.

-
-

New information

The Secondary insurance, Tertiary Insurance, Policy Number, and Diagnosis Codes now appear on the patient card. In addition, you can see diagnosis codes from the case and the patient's balance.

Sara Lee Pfau		Sep 19 - 9:00 AM (1 Hour)	^
Age 38		9:00 AM - 10:00 AM	
Appointment Re...	Appointment St...	Resource	
New Patient	Pending	Appointments	
Provider	Referring Provider		
James, William			
Notes			
Date of Birth	Address	Home Phone	
6/23/1981	487 Stockton Blvd.	(888) 000-1111	
Gender	St. Charles, MN	Mobile	
Female	54321		
Primary Ins	Insured ID Number/MBI	Copay	
Medicare (Group...	123-45-6780	\$0.00	
Secondary Ins	Insured ID Number/MBI	Guarantor Balan...	
Medicare (Group...	34223432	\$0.00	
Tertiary Ins	Insured ID Number/MBI		
National Mutual	34556477676		
Diagnosis			
1	250.00	Diabetes, uncomplicated, type II	
2	564.0	Constipation	
3			
4			
5			
6			

Figure 3. Patient Card

Figure 4.

Figure 5.

Appointments

Updated Schedule Appointment screen

New button

There is a new button: View Month. Click this button to view the schedule in a month format.



Figure 6. Schedule Appointment screen

New View Month screen

When you click the View Month button, the Month View opens. On this screen, you can select a day to use for new appointments.



Figure 7. Month View screen

Editing appointments

You can now edit an existing single appointment using Lytec mobile. To do so, tap the appointment you want to edit and then tap Edit at the bottom of the screen. Once you have made your changes, tap Save.

Users on earlier versions of the mobile app will see the Edit and Delete buttons but they will be inactive.

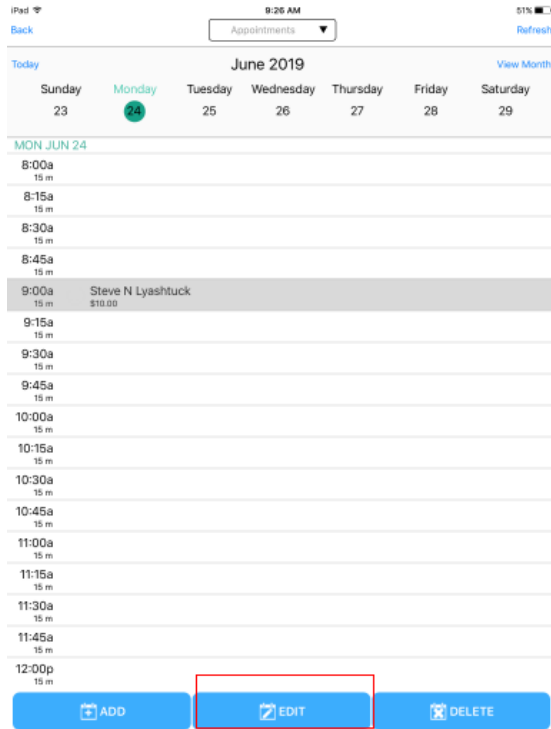


Figure 8. Appointments screen

Once you tap Edit, you will see the Edit Appointment screen.

Figure 9. Edit Appointment screen

Deleting appointments.

You can now delete an existing single appointment using Lytec Simply tap the appointment you want to delete and then tap the Delete button at the bottom of the screen. At the confirmation, tap Yes.

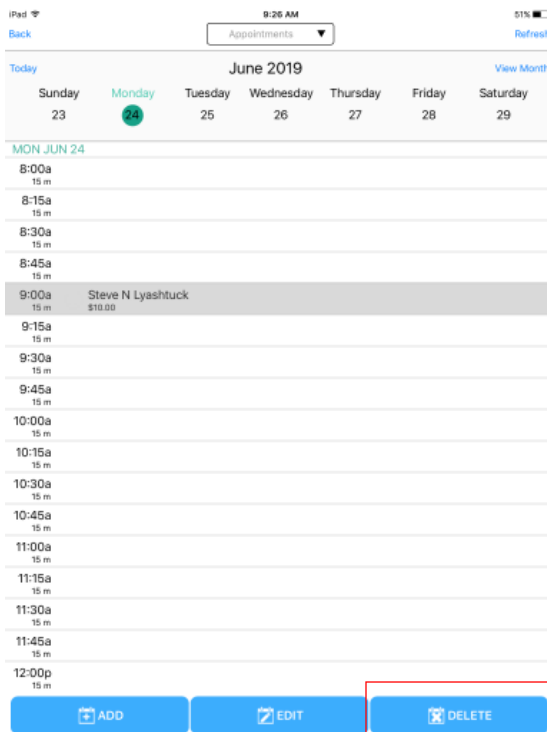


Figure 10. Appointment screen

Editing and Deleting appointments will write to your Audit report in the same way as the core product does.

Charges

Updated Facility display

You can now see the Facility Code on the Charges screen, Review Charges screen, and the Facility select screen. This will help you select the correct facility when several facilities have the same name.



Figure 11. Facility list

Patients

New Phone Dialer

You can now call a patient using the Lytec Mobile app. You can launch the phone dialer from three screens:

- Appointments
- Charges
- Review Charges

Note: this feature is available only on iPhone.

Updated Appointments screen

You can now launch the phone dialer from this screen.

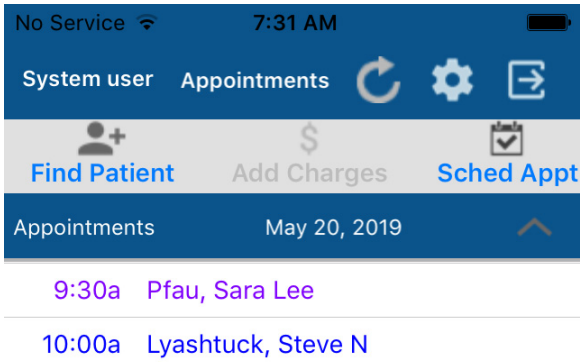


Figure 12. Appointments screen

Updated Charges screen

You can now launch the phone dialer from the Charges screen.

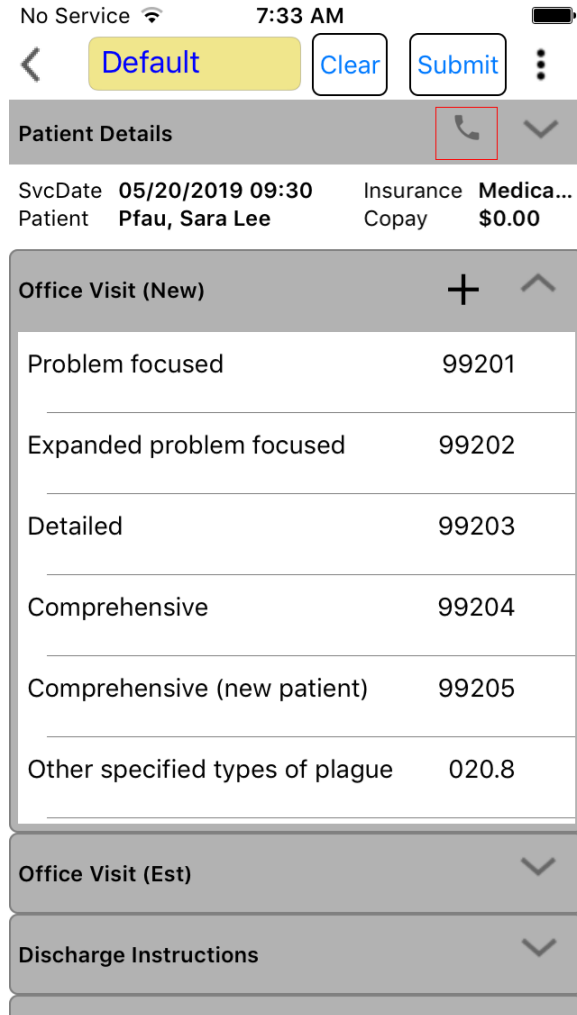


Figure 13. Charges screen

Updated Review Charges screen

You can now launch the phone dialer from the Review Charges screen.

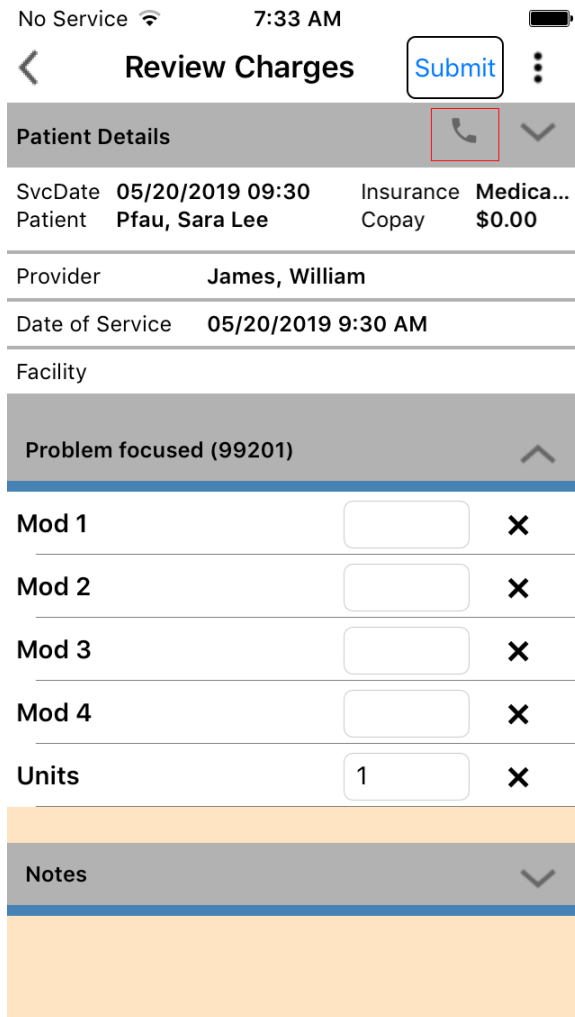


Figure 14. Review Charges screen

New Phone Dialer screen

The Phone Dialer screen is launched when you tap the phone icon on the Appointments, Charges, or Review Charges screen. Tap the phone number to make a call to the selected patient.

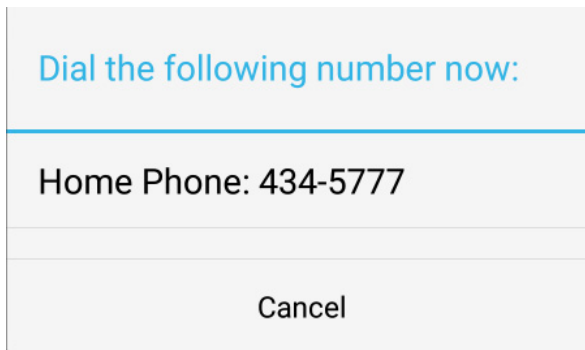


Figure 15. Phone Dialer screen

Templates

Updated default order

The templates that Lytec Mobile uses (Intake forms, Medical History forms, and Superbills) are now ordered differently where they are stored on the server. Previously, they were ordered first by the template type and, second, by the practice name. Now, they are ordered first by the practice name, and then by the template type. For example:

- C:\ProgramData\eMDs MSL Connectivity Service*(practice name)*\IntakeForms\forms
- C:\ProgramData\eMDs MSL Connectivity Service*(practice name)*\MedicalHistoryTemplates\forms
- C:\ProgramData\eMDs MSL Connectivity Service*(practice name)*\SuperBills\forms

Note: your forms will be automatically moved to the default folders when the new MSL service installs.

Updated user-defined location for practice forms

You can now specify the default location for your Lytec Mobile forms/templates. However, if you change the path on the Mobile Configuration screen, the existing templates will NOT be moved automatically. You must move them manually.

Reminder: Edits to your Medical History Template are saved when you click OK on the Medical History Questionnaire; so if you edit the Medical History before you change the path, you will need to move the folder.

New field

There is a new field on the Mobile Configuration screen in Lytec (Admin menu, click Interface Configuration > Mobile Configuration): Template Path. This read-only field shows you the current path to the mobile templates/forms. The default is the location C:\ProgramData\eMDs MSL Connectivity Service*(practice name)*.

This field is for display and you cannot access it.

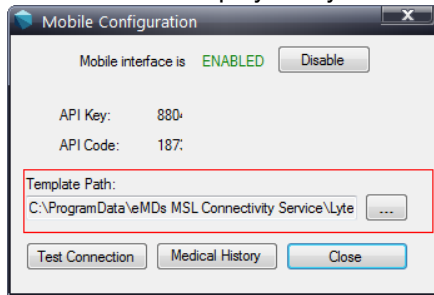


Figure 16. Mobile Interface Configuration screen

New button

To change the location of the templates/forms, use the "Find (...)" button to browse to the path you want or to create a new folder.

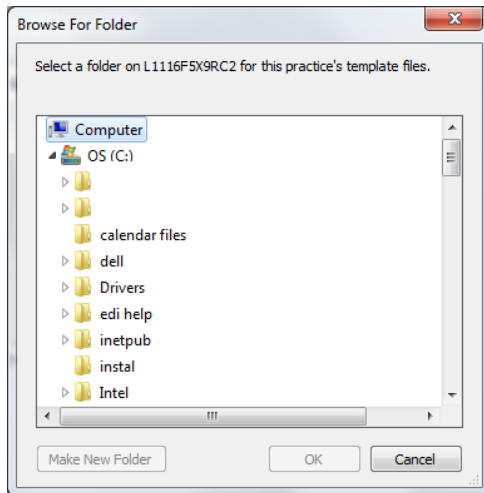


Figure 17. Browse For Folder screen

Click OK to save the changes.

Note: You can only change the path from the server computer. If you attempt to change the path from a workstation, you will receive an error message:

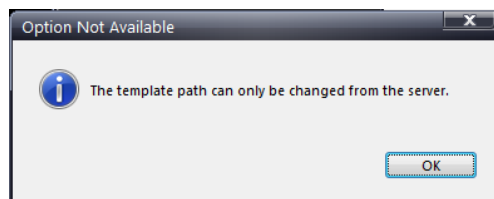


Figure 18. Option Not Available message

From the server you cannot select a mapped network drive since the service will not have access to it.

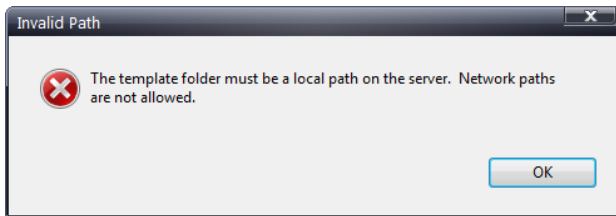


Figure 19. Invalid Path message